



**MINISTRY OF GENDER, CULTURE  
THE ARTS AND HERITAGE**  
STATE DEPARTMENT FOR  
GENDER AND AFFIRMATIVE ACTION



# QUALITY POLICY STATEMENT

The **National Government Affirmative Action Fund (NGAAF)** is committed to promoting inclusive development, socio-economic empowerment, and sustainable livelihoods for **women, youth, Persons With Disabilities (PWDs), vulnerable children, and the elderly**. Through the effective, transparent, and quality-driven allocation of resources, the Fund aims to reduce socio-economic disparities and contribute to national development priorities.

## Our Commitment

1. Establishing measurable quality objectives that guide NGAAF activities and processes aligned to its commitment.
2. Empowering target groups by providing financial and technical support to enhance their economic participation and self-reliance.
3. Ensuring timely compliance with all relevant statutory, regulatory, and stakeholder requirements.
4. Providing high-quality, people-centered services that consistently meet and exceed the expectations of beneficiaries and stakeholders.
5. Implementing and maintaining a robust Quality Management System (QMS) in accordance with ISO 9001:2015 standards to enhance efficiency, effectiveness, and accountability.
6. Continuously improving the Quality Management System and resource utilization to maximize the impact of affirmative action initiatives.

NGAAF remains steadfast in its mission to uphold the highest standard of quality and excellence, ensuring equitable access to opportunities and fostering sustainable, transformative change.

**Roy Sasaka Telewa, OGW**  
**FCIPS | FIHRM | CHRP (K)**  
Chief Executive Officer

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